# COMMUNICATION

# AND

# CONFLICT IN MARRIAGE

PREPARED BY:

Joel D. Hestand Frankfort, Kentucky 40601

# A SHORT COURSE IN ATTACKING EACH OTHER INSTEAD OF THE PROBLEM--

WIFE "I've got nothing to DO all day?? I put in three times the hours you do!"

HUSBAND "Doing what?! I remember when we used to have REAL meals - not

T.V. dinners!"

WIFE "You agreed on TV dinners when I gook the part-time job. You are

as unreasonable as your mother. I suppose you have told her about

the TV dinners, too!"

HUSBAND "Well, she asked me how come you were putting on all that weight, and

I told her it couldn't be our dinners. TV trays don't hold enough food

to feed a cat!"

WIFE (CRYING) "You don't love me!! All you want is a housekeeper who

cooks like your mother. You're cruel! Boo Hoo! You're mean! Boo

Hoo Hoo!

\*\*\*\*\*

A woman talking to a marriage counselor: "When I got married, I was looking for an ideal - then it became an ordeal - and now I want a new deal!"

# <u>UNFAIR!</u>

"Am I supposed to jump up and down and lick his boots?"
"You did it only because you feel guilty!"
"Anyway, look at how filthy this room is!"
"You never let me finish!"
"I try much harder than you."
"Why make a big deal out of nothing?"
"But, that's not true. I didn't"
"All right, we'll see what you say when I divorce you!"
"You're just like your father, that no-good bum!"
"How can you be so stupid?"
"That's all in your mind."
"Воо-Ноо; Воо-Ноо."
"Sure, sure, I'll bet!"
"

#### YOUR OPINION ON COMMUNICATION AND CONFLICT IN MARRIAGE

(A statement is made in each case. Write "Agree" or "Disagree" after each statement).

- 1. It is sometimes necessary to nag another person in order to get him/her to respond.
- 2. Too much talking is more of a problem in marriages than not enough talking.
- 3. We communicate more through our non-verbal behavior than through the actual words we use.
- 4. Men are more logical and less emotionally inclined than women.
- 5. If a person "wears a mask" in marriage and then starts to become honest, it can lead to more conflict than previously existed.
- 6. It is a good policy to bring outside opinions (especially relatives) into a disagreement.
- 7. Crusades to change a spouse's behavior usually backfire, so we should learn to be more accepting and simply pray about it.
- 8. Most "in-law" problems come from the mother-in-law, not the father-in-law.
- 9. Sometimes to save a marriage it is necessary to accept irritating or irresponsible behavior on the part of the spouse.
- 10. It is sometimes necessary in a marital relationship to modify the truth in order to build a relationship and lessen hurt.
- 11. If our mate does something that bothers us, we should let him know and try to change that behavior.
- 12. In communication it is more important to use the word "you" rather than "I."
- 13. A man is apt to be the less verbal member of a marriage.
- 14. The Bible teaches that quarreling is wrong. Therefore, married couples should not be involved in quarrels with one another.

# WHICH TERMS DESCRIBE YOU? WHICH TERMS DESCRIBE YOUR SPOUSE?

YOU

**SPOUSE** 

**PRECISE** 

**ORGANIZED** 

DISCIPLINED

OUTGOING

**INTROVERTED** 

**IMPULSIVE** 

**CAREFUL** 

**EXPRESSIVE** 

MOODY

CARING

**TENSE** 

PERSISTENT

SENSITIVE

**HUMOROUS** 

HAPPY-GO-LUCKY

#### BLOCKS TO HELPFUL COMMUNICATION

- 1. WITHDRAWAL Other activity or topic change.
- 2. <u>DISALLOWANCE OF FEELINGS</u> "That's stupid, dumb, etc." Also, denunciation and belittlement. Solution is understanding.
- 3. <u>DEFENSIVENESS</u> "You're NEVER home anymore!" "What do you mean? I was home on a Tuesday evening only a week or so ago!" (Never faces the problem).
- 4. COUNTER-ATTACK "Husband/wife situations"
- 5. <u>SUPER-GUILT</u> "I just don't know how you put up with me!" (Doesn't have to change behavior any, just have to feel guilty.
- 6. "PEACE AT ANY PRICE" Refusing to deal with the problem.

#### "WHAT GRIPES YOU WHEN IT COMES DOWN TRYING TO COMMUNICATE?"

#### COMMUNICATION DETRACTORS

Overtalk
Undertalk
Fast talk
Slow talk
Loud talk
Quiet talk
Emotional talk
Verbal obtrusions
Abusive talk
Acknowledgment deficit
Positive talk deficit

No eye contact

Topic avoidance
Topic shifting
Topic persistence
Remote statements
Over responsiveness
Under responsiveness
Excessive question-asking
Dogmatic assertion
Presumptive attribution
Double-level messages

Counter-complaining

# OBSTACLES TO EFFECTIVE LISTENING (CONDITIONS, SITUATIONS AND ATTITUDES WHICH INFLUENCE OUR LISTENING)

#### I. **DEFENSIVENESS**

- 1. Why he is wrong, and I am right.
- 2. Thinking how to "shoot down" their words.
- 3. Carrying on conversation on the inside.
- 4. Become more sensitive to situations in which we raise our defenses.

#### II. MORE TALK THAN LISTEN

- 1. Interrupting James 1:19
- 2. Encourage others to speak.
- 3. Be interested in what is said.
- 4. Stimulated by impatience, so be more relaxed and patient.

#### III. OVERLOAD

- 1. No time to ask questions.
- 2. Listener can't digest information.
- 3. Speak in shorter periods.

#### IV. INTERNAL DISTRACTIONS

- 1. Ways to handle.
- 2. Postpone and stop and listen.

# V. EXTERNAL DISTRACTIONS - TV, radio, etc.

# VI. FATIGUE - Mental and physical

#### VII. BARRIERS TO OTHER INDIVIDUALS

- 1. Opposite sex and ages groups
- 2. Ethnic minorities, certain personality types
- 3. Politics, religion, physical appearance
- 4. Education, geographical, lifestyle

#### DIFFERENCE BETWEEN HEARING AND LISTENING

Hearing is the physical process of receiving sound - listening is a skill that a person learns.

# A MARRIAGE GROWS AND PRODUCES BEST WHEN--

- 1. There are open and honest communication patterns.
- 2. Decisions and roles are based on giftedness.
- 3. When partners can creatively resolve conflicts.
- 4. Each accepts and encourages the uniqueness of the other.
- 5. When each can love.
- 6. There is an understanding and acceptance of the purpose of marriage.
- 7. Each person has a healthy self-concept and can be a giver.
- 8. When spouses are not only lovers, but friends.

## GOALS FOR COMMUNICATION IN A CHRISTIAN FAMILY

- 1. Awareness of problem.
- 2. Understanding.
- 3. Awareness of needs.
- 4. Respect.
- 5. Listen.
- 6. Tolerance of differences.
- 7. Learning to feel with
- 8. Priorities God; Mate; Children; Work.

#### PRINCIPLES OF CHANGE

- 1. Take responsibility for your own actions.
- 2. A spouse must feel understood by his mate to be open to suggestions.
- 3. Lack of willingness to forgive is often greater than the offense.
- 4. If offended, do not assume it was intentional. Go to the offender and talk it over.
- 5. Be an example, rather than a judge.
- 6. Rehearse and visualize what you plan to say and do.

# SIX MESSAGES INVOLVED IN COMMUNICATING

- 1. What you mean to say.
- 2. What you actually said.
- 3. What the other person hears.
- 4. What the other person thinks he hears.
- 5. What the other person says about what you said.
- 6. What you think the other person said about what you said.

## **COMMUNICATION**

### A TOPICAL APPROACH FROM PROVERBS

THE POWER OF OUR WORDS: Proverbs 11:9; 12:18; 15:4; 18:8; 18:21; 25:11; 26:22

**THE SOURCE OF OUR WORDS**: Proverbs 4:20-23; 6:12,14,18; 15:38; 16:2,23

*LISTEN*: Proverbs 15:31; 18:13,15; 19:20; 21:28

**THINKING BEFORE YOU SPEAK:**, Proverbs 12:18; 14:29; 15:28; 16:32; 21:23; 26:4; 29:20

TIMING OF OUR WORDS Proverbs 15:23, 25:11

**DON'T TALK TOO MUCH**: Proverbs 10:19; 11:12,13; 13:3; 17:27,28; 18:2; 20:19; 21:23

AVOID NAGGING WITH OUR WORDS: Proverbs 17:9, 21:9

USE A CALM, SOFT ANSWER: Proverbs 15:1,4; 16:1; 25:15

IGNORE INSULTS: Proverbs 12:16; 19:11

**SPEAK THE TRUTH**: Proverbs 12:17,22; 16:13; 19:5; 26:18,19,22; 28:23; 29:5

**AVOID QUARRELS**: Proverbs 17:14; 20:3; 26:21

## A MODEL FOR RESOLVING CONFLICT IN MARRIAGE

- 1. Recognize conflict issues.
- 2. Listen carefully to the other person.
- 3. Select the most appropriate time.
- 4. Specifically define the problem, or conflict issue.
  - (1) "How would you define the problem?"
  - (2) "How would you think the other person would define the problem?"
  - (3) "What behaviors contribute to the conflict in your opinion?"
  - (4) "What behaviors do you think the other person sees as contributing to the conflict?"
  - (5) "What are the issues of agreement and disagreement?"
- 5. Identify your own contribution to the problem.
  - (1) Choose one word.
  - (2) State the word or subject in one complete sentence.
  - (3) Take responsibility and tell your partner the reason for the discussion.
- 6. Identify alternate solutions.
- 7. Decide on a mutually acceptable solution.
  - (1) What are the steps in implementation?
  - (2) What are the possible outcomes?
- 8. Achieve and resolve new behaviors.

## COMMUNICATIONS WHAT WE TALK ABOUT

What expectations did you have for your marriage before you married?
 What were some expectations your spouse had for you?
 How did you and your spouse become aware of each other's expectations?
 What do you do when your expectations are not fulfilled?
 If anything would need to be changed in "communication" in your home, what do you feel it would be? Why? Is it possible to change it?
 What are five main topics of family conversation in the morning? During dinner?
 What topics does each family member tend to talk about?

8. Who talks the most in your family?

9. What topics of conversation do your family members avoid? Why?